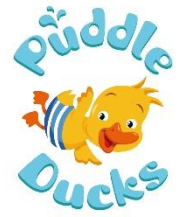


# Coronavirus (COVID-19) – What we expect from our customers when returning to lessons – an addendum to our Terms & Conditions



The World Health Organisation declared the Coronavirus (COVID-19) a Global Health Emergency on 30<sup>th</sup> January 2020 and Pandemic on 11<sup>th</sup> March 2020.

At Puddle Ducks, we ask that our customers take reasonable, proportionate steps in accordance with published guidance, to respond to the current (known) risks associated with the virus.

It is important that any person who enters any part of the pool or venue is medically and physically fit and is not a danger to themselves or the health and safety of others. If you are not sure, you should seek medical guidance from NHS 111 <https://111.nhs.uk/covid-19/>

If you or your child have any symptoms of Covid-19 please follow the government guidance regarding testing and self-isolation:

<https://www.gov.uk/get-coronavirus-test>

<https://www.gov.scot/coronavirus-covid-19/>

<https://gov.wales/self-isolation>

As a Puddle Ducks customer, by attending our classes, you are warranting and confirming that:

- to your knowledge, you are medically and physically fit and able to undertake and participate in your Puddle Ducks swimming lesson and will not be a danger to yourself or to the health and safety of others.
- you understand that while at the venue, participating in your Puddle Ducks swimming lesson (and before and after swimming), you will ensure you undertake and comply with any instructions or measures specific to the venue, this includes washing/sanitising of hands before and after entering the pool and the wearing of face coverings if this is required by the venue in which you swim.
- you accept that if you bring equipment to lessons from home that is deemed unhygienic by our Teachers/Poolside Assistants, that equipment will be refused entry to the pool.
- you acknowledge that you undertake all activities at your own risk and Puddle Ducks have not and cannot make any representation or guarantee that attending the venue or participating in swimming is free from risk.