



Puddle Ducks Merchandise Refund Policy.

Goods received may be returned within 28 days of purchase providing they are unused and still in a re-saleable condition in their original packaging.

Puddle Ducks will not pay the cost of postage for you to return the goods to us.

Please indicate on the return what other item of the same value you require. This item will then be dispatched back to you.

If no further goods are required, a refund of the purchase price less a 15% handling charge will be applied.

This does not affect your statutory rights if the goods are damaged or faulty in any way.