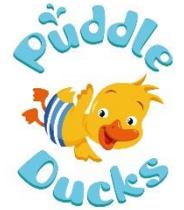


Swimming at Hoburne Park from September 2020



We are so excited to welcome you back to the pool. As with many things in life, there are some new procedures that you need to be aware of at your chosen venue. You will find everything you need to know about Hoburne Park below – please read it very carefully.

If you would also like to read about what, as your chosen swim school, Puddle Ducks is doing to keep you, your child and our team members safe, we have summarised all the steps we are taking including our risk assessment procedure, cleaning and hygiene regimes and temporary changes to the way our lessons will be run [here](#).

Arrival time

Please do not arrive any earlier than 10 minutes before your lesson starts. This should give you enough time to get poolside and prevents lots of people from waiting around in spaces which may be too small to handle it in the current situation.

Arriving swim-ready

Wherever possible, you and your child should arrive swim-ready at the venue i.e. with your swimming costume/trunks/swim nappy on underneath your clothes.

We appreciate that those children still in nappies might need a nappy change just before their lessons. Ideally this can be done in the car before entering the building but if not, please take a change mat and you can do a quick change in the changing rooms on entry. Please make sure you have nappy bags and another bag in which to put the nappy bag to ensure there is no waste left.

Spectators

Unfortunately spectators are not allowed currently.

If you require assistance due to a disability (either your own disability or your child's), then you are able to bring a spectator to help as necessary.

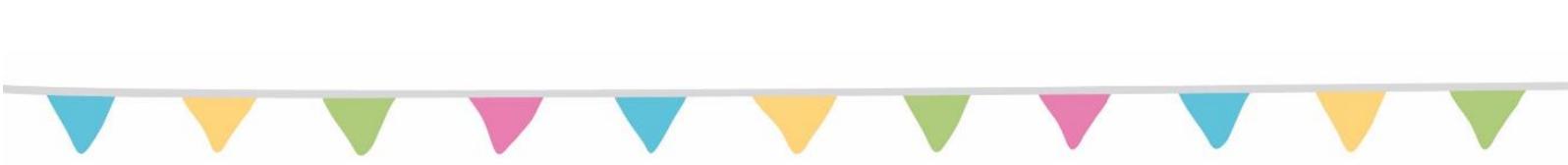
By not allowing spectators, we are able to practice social distancing more effectively.

Parking at the venue

There are no changes to parking at this venue, however please adhere to social distancing where possible in the car park.

Entering the building

Adults will require a face covering to wear at all times other than when you are in the pool. If you have the NHS Covid-19 App, please scan the QR code on display. You should use the normal pool entrance door to enter the building. Please use the hand sanitiser on entry into the building and walk through to the pool entrance. Please remove your outdoor shoes.



Signing in/Letting us know you are here

Your Puddle Ducks teacher will greet you on poolside.

Toilets

Toilets will be available in changing rooms, however please do be aware of social distancing when using them.

Changing rooms

Changing rooms are available, and Hoburne Park will be cleaning regularly (please note you should still keep your face covering on). The changing rooms have a one way system in place which is clearly marked – please ensure you follow it round. Lockers are available for use. Ideally, you should arrive “swim ready”. On exit, cubicles will be available for changing. Showers should not be used. You should have a quick towel down and change – please be ready to leave within 10 minutes of your lesson finishing. This is to allow Hoburne Park access to clean regularly.

Entering the pool area

Follow the one-way system around the changing rooms which will bring you to an entrance to the poolside. Walk straight ahead and line up on a marker until the teacher asks you to move forward to a safe station, remove your face covering (we recommend a sandwich bag to put it in to ensure it doesn't get wet) and enter the pool.

Exiting the pool area after your lesson

You should climb out of the pool by your allocated safe station, replace your face covering and turn right to walk around the pool and to the changing rooms. Showers are available but are only for quick rinse.

Please ensure you follow the one way system to go back to your locker and then to a cubicle. We ask that you change quickly and leave within 10 minutes to allow Hoburne Park as much time as possible to clean. We advise that you bring easy, comfortable clothing for both you and your child – items like onesies might be easiest for children to get changed quickly and keep them warm.

Leaving the building

When you are ready to leave the building, please wash your hands or use the hand sanitiser provided and make your way back out of the changing rooms and back to your car.