

Swimming at Juvenate Hinckley from September



We are so excited to welcome you back to the pool. As with many things in life, there are some new procedures that you need to be aware of at the venue. This document summarises all of those changes. If you would like to read about what we are doing to keep you, your child and our team safe, please read this <https://www.puddleducks.com/media/9690/faqs-regarding-the-restart-of-puddle-ducks-lessons-from-september-2020-in-relation-to-covid-19.pdf> which includes our risk assessment procedure, cleaning and hygiene regimes regarding the venue and the equipment we use, as well as temporary changes to the way our lessons will be run.

Arrival time

Please do not arrive any earlier than 10 minutes before your lesson starts. This should give you enough time to get poolside and prevents lots of people from waiting around in spaces which may be too small to handle it in the current situation.

Arriving swim-ready

Wherever possible, you and your child should arrive swim-ready at the venue i.e. with your swimming costume/trunks/swim nappy on underneath your clothes. This is because in most venues, the changing rooms will not be available for the time being.

We appreciate that those children still in nappies might need a nappy change just before their lessons. Ideally this can be done in the car before entering the building but if not, please take a change mat to the poolside with you and make sure you have nappy bags and another bag in which to put the nappy bag to ensure there is no waste left visible at poolside.

Spectators

Spectators won't be allowed poolside I am afraid, if you have siblings in back to back classes, please arrive poolside with your 2nd child, 5 minutes before the lesson is due to take place.

If you require assistance due to a disability (either your own disability or your child's), then you are able to bring a spectator to help as necessary.

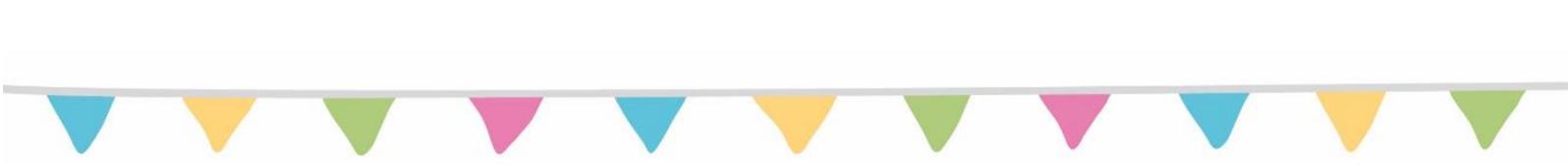
By not allowing spectators, we are able to practice social distancing more effectively.

Parking at the venue

Parking available in main car park as usual, there are a number of parking bays & some are directly opposite the Health Club entrance

Do I need any equipment ?

You don't need to bring anything with you, other than a Duck or a floating toy from home if you wish (as long as it is clean & mould free)



Entering the building

Please wear a face covering at all times in the building, this can be removed before your lesson.

Enter through the main doors for the Health Club, you will see the entrance immediately on your right, inform the staff member you have arrived for your Puddle Ducks lesson, then you will go through the doors on the right into the Male or female changing rooms.

there is a QR code on the Health Club desk & also on the right- hand side as you enter the pool area

Signing in/Letting us know you are here

The teacher will also tick you off on the class register

Toilets

The toilets in the changing room are all in use, please maintain social distancing should you need to wait

Changing rooms

Changing rooms will be available to change quickly after the lesson, but not before, so please bring your belongings poolside as per the procedures below & arrive swim ready a few minutes before your lesson commences. You will need to poolside before the prior class exits to avoid a cross-over. Face coverings must be worn at all times please

Entering the pool area

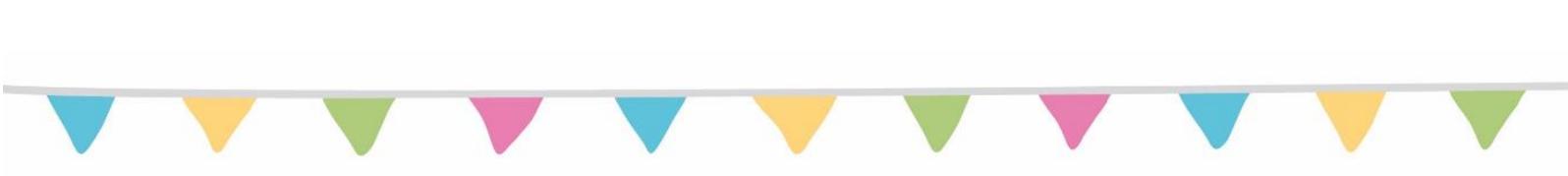
Please remove your shoes in the corridor & leave in the recess on the left -hand side before entering the pool hall, this will help to keep dirt & debris from the floor, if you would prefer to use shoe covers then that is an option, but no outdoor shoes poolside please

Once you enter poolside, please go directly to the right hand side of the pool to where the chairs are located, the whole of the right hand side is for Puddle Ducks use, please do not use the loungers, place your belongings on one side of the chair on the floor as the next class will enter & use the other side of the chair. There are some screens in place (the decked area is fully screened) and there is an additional screen provided. Please ensure you supervise your child if you are behind the screen as they can easily fall over.

Once you are ready to swim, please wait by the loungers for your teacher to call you forward for your lesson

Exiting the pool area after your lesson

Please exit the pool as usual, directly into the changing room to change, please make use of all of the available space including the private cubicle's, should it be a busy class we will also have 2 screened area's to use poolside, the max time allowed will be 10 minute's to avoid any cross-over with the next class arriving



Leaving the building

When you are ready to leave the building, please exit the same way back into the corridor, through the changing rooms & out via the reception desk