

Swimming at Downwind Pool, Bagshot from October 2020



We are so excited to welcome you back to the pool. As with many things in life, there are some new procedures that you need to be aware of at your chosen venue. You will find everything you need to know about Euxton Pool below – please read it very carefully.

Arrival time

Please do not arrive any earlier than 10 minutes before your lesson starts. This should give you enough time to get poolside and prevents lots of people from waiting around in spaces which may be too small to handle it in the current situation. You will enter the pool hall 5 minutes prior to your lesson.

Arriving swim-ready

Wherever possible, you and your child should arrive swim-ready at the venue i.e. with your swimming costume/trunks/swim nappy on underneath your clothes. This is because the changing rooms are only available after your lesson for the time being.

We appreciate that those children still in nappies might need a nappy change just before their lessons. Ideally this can be done in the car before entering the building but if not, please take a change mat to the poolside with you and make sure you have nappy bags and another bag in which to put the nappy bag to ensure there is no waste left visible at poolside.

In most cases, you will be asked to change poolside, so please bring only the essentials (keeping valuables to a minimum) and one bag to put everything in as this will be left poolside. Changing rooms will be available upon exit from the pool

We advise that you all bring a change mat that can be rolled up and placed in your bag.

Face Coverings

We fall into the category of ‘indoor places where social distancing may be difficult and where you will come into contact with people you do not normally meet.’ Therefore, it is a requirement for all of our customers to wear a face covering except when they are in the pool.

Spectators

Unfortunately, Downwind Pool has a ‘no spectator’ or ‘siblings’ poolside policy. By not allowing spectators, we are able to practice social distancing more effectively. If you have more than one child swimming with us, each child will need their own adult for their lesson.

If you require assistance due to a disability (either your own disability or your child’s), then you are able to bring a spectator to help as necessary.



Parking at the venue

Please park as normal. If your lesson is on the hour i.e. 9am you must park in front of the house. If your lesson is on the half hour i.e. 9.30am you must park up at the side of the house. 'Please adhere to social distancing where possible in the car park.'

Entering the building

When entering the hallway of the building you see QR codes on the wall to register with the NHS Test and Trace system. All swimmers/parents must use the hand sanitizer provided before entering the pool hall. Please remove your shoes and place them in your bag. The pool is operating a one-way system.

Signing in/Letting us know you are here

The Poolside Assistant will be present and will tick you off the registers. They will be moving between outside the entrance and the pool area, supporting customers. They will be wearing a face mask to protect both the customer and themselves.

Toilets

If you need to go to the toilet before entry to the pool the toilet is available. You are not permitted to use the shower

Changing rooms

Before your lesson - you will be asked to leave your belongings poolside, the poolside will direct you as to where to leave your bags and quickly undress ready to get into the pool.

After your lesson - you can use the changing rooms to get changed before leaving the building. There are 4 single cubicles and one large cubicle. Please ensure a maximum of 3 people change in the large cubicle, leaving the area nearest the door vacant to enable a safe and social distanced changing area.

The showers are not permitted to be used and we ask you shower at home.

Entering the pool area

Please use the hand sanitizer provided before entering the pool area. The Poolside Assistant will show you where you can do this.

Please follow directional signage at the pool – the pool is using a one-way system so that those entering and exiting the pool do not mingle – please ask the Poolside Assistant if you are unsure of the way. You are to leave your belongings in a bag, we would recommend this be a waterproof bag or a bucket along the wall as you enter the pool (before the cubicles). The poolside Assistant can show you where.

Once pool ready please make your way to the righthand side of the pool, keeping socially distant from other customers and pool users wherever possible, until the teacher indicates it is time for you to enter the pool.



Exiting the pool area after your lesson

The poolside assistant will be on hand to show you where you can get changed. We advise that you bring easy, comfortable clothing for both you and your child – items like dressing gowns, dry robes or onesies might be easiest for children to get changed quickly and keep them warm.

Leaving the building

When you are ready to leave the building, please follow the one-way system round the same way you entered into the pool for your lesson. Please use the hand sanitiser provided, put your shoes on in the hallway and make your way to your car/mode of transport.