

Swimming at Holiday Inn Ellesmere Port from December 2020



We are so excited to welcome you back to the pool. As with many things in life, there are some new procedures that you need to be aware of at your chosen venue. You will find everything you need to know about Holiday Inn Ellesmere Port below – please read it very carefully.

Arrival time

Please do not arrive any earlier than 10 minutes before your lesson starts. This should give you enough time to make your way through the pool hall fire exit onto poolside and prevents lots of people from waiting around at the pool for your class to start.

Face Coverings

Face coverings are not mandatory to wear during lesson times, however on entry into the building, whilst changing and on exiting the building please wear your face covering in line with government guidance.

Equipment

Puddle Ducks will provide equipment which will be sanitised and cleaned between use. However should you wish to bring your own woggles, sinking rings or floating bath toy to class you are welcome to do so.

Arriving swim-ready

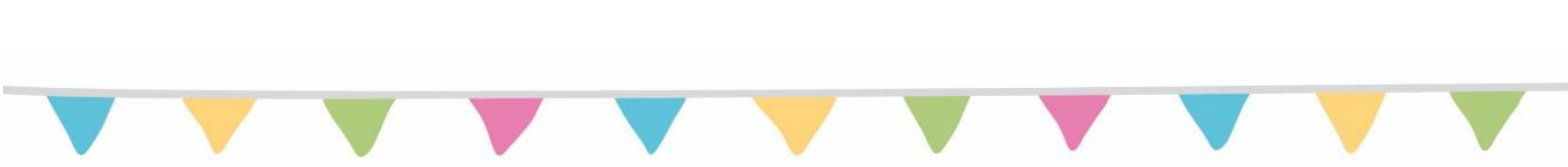
You and your child should arrive 'swim-ready' at the venue with your swimming costume/trunks/swim nappy on underneath your clothes. This is to speed up the changing times on the poolside for arrival before your lesson starts.

Importantly for Swim Academy Level 1 & 2 an adult will be required to assist their child in the water too. For Swim Academy Levels 3 & 4 a supporting adult in the water will not be required.

We appreciate that those children still in nappies might need a nappy change just before their lessons. Ideally this can be done in the car before entering the building but if not, please take a changing mat onto the poolside with you and make sure you have nappy bags and another bag in which to put the nappy bag to ensure there is no waste left visible at poolside.

Please bring only the essentials (keeping valuables to a minimum) and one big bag to put everything in as this will be left poolside.

Please remember to purchase an outer 'neoprene swim nappy' and an inner reusable/disposable swim nappy to adhere to the 'double nappy policy' for swimmers within the Floaties, Splashers and Kickers levels. Teachers are currently unable to loan any spare nappies at the pool. You can find more information about the 'double nappy' requirements on our website and they can be purchased on our online shop to home delivered before your lesson.



We advise that you all bring a changing mat that can be rolled up and placed in your bag, especially those of you who have little ones who would normally use a change table or a bench.

Use of Showers

Showers will not be available to be used before or after swimming lessons to keep entry and exit time to a minimum.

Spectators

During our lessons we can allow one adult to one child at the pool. To reduce overall number of people within the pool hall, additional adult spectators will not be able to attend classes for the time being. Siblings can be on poolside however, all children attending are always the sole responsibility of the parent. There will be a poolside assistant present, their role will be to maintain high hygiene standards within the facilities throughout our lessons; they will not be able to look after any siblings spectating during class times.

If you require assistance due to a disability (either your own disability or your child's) then you can bring a spectator to help as necessary.

By not allowing spectators and limiting siblings on poolside we are able to adhere to appropriate social distancing.

Parking at the venue

Please adhere to social distancing where possible in the car park.

Entering the building

Please stay in the car park until 5-10 minutes before your lessons before queuing behind the Puddle Ducks signage found outside in the car park by the pool hall fire exit door. Our poolside assistant will welcome you onto poolside via the fire door to get changed on poolside before your class.

Signing in/Letting us know you are here

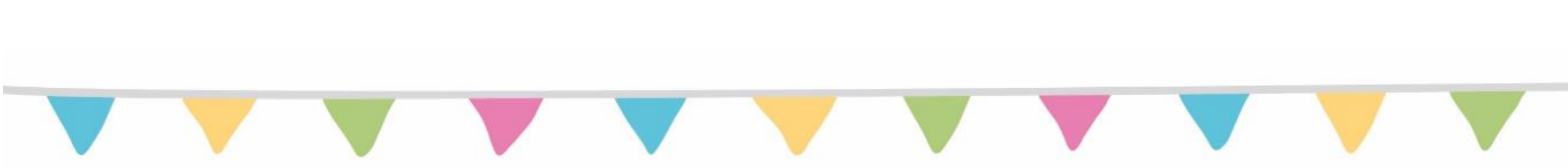
All lessons will have a Poolside Assistant (wearing a face shield) present ticking off registers.

Changing rooms

After your Puddle Ducks lessons access to the changing rooms will be available to use. In addition to this there will be changing spaces located behind full privacy screens on the poolside to enable plenty of social distancing whilst getting changed after your lessons. Baby changing mats are also helpful for dressing small babies in the changing rooms and/or poolside changing areas.

Entering the pool area

Please sanitise your hands before entering the pool area. The Poolside Assistant will show you where you can do this on arrival. Once on poolside we will guide you to where to change 'swim ready' whilst keeping socially distant from other customers and pool users. Please then wait with your belongings in your bag in readiness to place them at the adjacent side of the pool hall by walking



around the pool (using the one way system) when the teacher indicates it is time for you to enter the pool.

Exiting the pool area after your lesson

Please collect your bag and then the Poolside Assistant will be on hand to show you where to get changed. We advise that you bring easy, comfortable clothing for both you and your child – items like onesies might be easiest for children to get changed quickly and keep them warm for speedy exit.

Leaving the building

When you are ready to leave the building, please wash your hands or use the hand sanitiser provided, exit through the usual Leisure Club entrance, then make your way to your car/mode of transport.