

# Swimming at Manor Farm Estate (Lechlade) Pool from May 2021



We are so excited to welcome you back to the pool. As with many things in life, there are some new procedures that you need to be aware of at your chosen venue. You will find everything you need to know about the pool in Lechlade below – please read it very carefully.

If you would also like to read about what, as your chosen swim school, Puddle Ducks is doing to keep you, your child and our team members safe, we have summarised all the steps we are taking including our risk assessment procedure, cleaning and hygiene regimes and temporary changes to the way our lessons will be run [here](#).

## Arrival time

Please do not arrive any earlier than 10 minutes before your lesson starts. This should give you enough time to get poolside and prevents lots of people from waiting around in spaces which may be too small to handle it in the current situation.

## Arriving swim-ready

Wherever possible, you and your child should arrive swim-ready at the venue i.e. with your swimming costume/trunks/swim nappy on underneath your clothes. This is because in most venues, the changing rooms will not be available for the time being.

We appreciate that those children still in nappies might need a nappy change just before their lessons. Ideally this can be done in the car before entering the building but if not, please take a change mat to the poolside with you and make sure you have nappy bags and another bag in which to put the nappy bag to ensure there is no waste left visible at poolside.

In most cases, you will be asked to change poolside as changing rooms are likely to be out of bounds so please bring only the essentials (keeping valuables to a minimum) and one bag to put everything in as this will be left poolside (in some cases, customers will be allocated a box/bucket in which to put your bag).

We advise that you all bring a change mat that can be rolled up and placed in your bag, especially those of you who have little ones who would normally use a change table or a bench.

## Spectators

There are no spectators or siblings allowed at this pool at the moment.

If you require assistance due to a disability (either your own disability or your child's), then you are able to bring a spectator to help as necessary.

By not allowing spectators, we are able to practice social distancing more effectively.



## Parking at the venue

There are no changes to parking at the venue. Please adhere to social distancing where possible in the car park.

## Entering the building

Entering the building will be via the main entrance at the front of the pool hall – shoes must then be removed at the entrance and masks worn.

## Signing in/Letting us know you are here

The Poolside Assistant will be at the entrance to the pool hall to greet you and will be wearing a face mask to protect both the customer and themselves.

## Toilets

Can be accessed if needed during the lesson – the poolside assistant will advise you.

## Changing rooms

The changing rooms will be operational AFTER the lessons only.

## Entering the pool area

Please sanitise your hands before entering the pool area.

Changing BEFORE the lessons will be by the side of the pool.

Once changed, please wait poolside, keeping socially distant from other customers and pool users wherever possible, until the teacher indicates it is time for you to enter the pool.

## Exiting the pool area after your lesson

The poolside assistant will be on hand to show you where you can get changed. We advise that you bring easy, comfortable clothing for both you and your child – items like onesies might be easiest for children to get changed quickly and keep them warm.

## Leaving the building

When you are ready to leave the building, please use the hand sanitiser provided and make your way to your car/mode of transport.

The exit will be round the back of the building to enable social distancing guidelines from those arriving for their lessons.