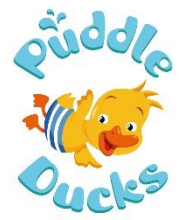


Swimming at Plains Pool Elland, use Plains Lane in your sat nav and this is where you park.



We are so excited to welcome you back to the pool. As with many things in life, there are some new procedures that you need to be aware of at your chosen venue. You will find everything you need to know about Plains Pool below – please read it very carefully.

If you would also like to read about what, as your chosen swim school, Puddle Ducks is doing to keep you, your child and our team members safe, we have summarised all the steps we are taking including our risk assessment procedure, cleaning and hygiene regimes and temporary changes to the way our lessons will be run [here](#).

The Venue

The house is linked to someone's house so you are in the right place! From Park Road turn left onto Plains Lane:



The house is immediately on your right and there are some double gates which is where you enter to access the pool. If there is space you can park on the drive or you can just park on the nearby streets:





Arrival time

Please do not arrive any earlier than 10 minutes before your lesson starts. This should give you enough time to get poolside and prevents lots of people from waiting around in spaces which may be too small to handle it in the current situation.

Swim Academy Level 1 & 2

Parents will need to get in the pool with their child for Swim Academy levels 1 & 2 to ensure social distancing guidelines can be met.

Swim Academy Level 3&4

Parents will not go in the pool with these children, please have your children swim ready you can wait with your child poolside until the class starts then you will need to wait in your car during the lesson. Please then wait outside until the Poolside Assistant tells you to come back in the building to assist your child after class.

Arriving swim-ready

Wherever possible, you and your child should arrive swim-ready at the venue i.e. with your swimming costume/trunks/swim nappy on underneath your clothes.

We appreciate that those children still in nappies might need a nappy change just before their lessons. Ideally this can be done in the car before entering the building but if not, please take a change mat with you and make sure you have nappy bags and another bag in which to put the nappy bag to ensure there is no waste left visible at poolside.

Please bring only the essentials (keeping valuables to a minimum) and one bag to put everything in as this will be left poolside.

We advise that you all bring a change mat that can be rolled up and placed in your bag, especially those of you who have little ones who would normally use a change table or a bench.

Spectators

There are no spectators allowed at any of our pools to enable us to practice social distancing more effectively.

If you require assistance due to a disability (either your own disability or your child's), then you are able to bring a spectator to help as necessary.

Entering the building

Please arrive no sooner than 10 minutes before your class. You will be asked to sanitise your hands on entry you will be then shown to an area poolside where you will undress and pop your clothing in a bag which is kept poolside during class. A Poolside Assistant will be available to assist with where you need to go.



Signing in/Letting us know you are here

As all lessons will have a Poolside Assistant present ticking off registers, the Poolside Assistant will welcome you at the door and ask you to sanitize your hands upon entry. The Poolside Assistant will be wearing PPE to protect both the customer and themselves.

Toilets

There is a toilet in the changing rooms but please go to the toilet prior to coming to class as we ideally only want this to be used after classes.

Changing rooms

We will not be using the changing areas prior to class. There will be some changing areas for after class however we ask that you keep the usage to a minimum and just use these areas to remove wet clothing and pop on some loose clothing and get fully changed at home.

Exiting the pool area after your lesson

After class, please collect your bag from the holding area and enter a changing area. The poolside assistant will be on hand to show you where you can get changed. We advise that you bring easy, comfortable clothing for both you and your child – items like onesies might be easiest for children to get changed quickly and keep them warm. We will be asking you to try and leave the building within 10 minutes of your class finishing to ensure we have time to clean prior to the next class arriving.

Leaving the building

When you are ready to leave the building, and sanitize your hands on the way out.