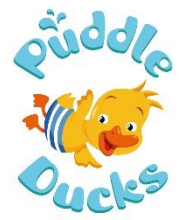


Swimming with Puddle Ducks Worcestershire (Wollescote Primary School) from September 2021



We just wanted to update you on what moving to Step 4 of the Government Roadmap means for your swimming lessons. We know things have been different regarding teachers out of the water, spectators, changing rooms, mask wearing and more and we are so appreciative of all your co-operation and patience. We hope you agree that our lessons have been the same high quality and fun for you and your little ones but we know we all want to go back to 'normal' as soon as possible.

The Puddle Ducks experience may still not be the same for everyone across the UK due to different rates of releasing restrictions in Wales and Scotland and because some pools may still insist on certain procedures to ensure the ongoing safety of everyone who uses the pool.

What you can be assured of is that, along with our governing body, STA, we will continue to put your safety and the safety of our teams as our top priority. To this end, we wanted to cover the main areas that have been affected by Covid restrictions and how these might now start to look.

We have also updated our FAQs so if you would also like to read about what, as your chosen swim school, Puddle Ducks is doing to keep you, your child and our team members safe, we have summarised all the steps we are continuing to take [here](#).

Arrival time

As per pre-covid procedures, arriving no more than 15 minutes before the start of your lesson should be plenty of time to get ready and be poolside before the start of your lesson.

We recommend that you still arrive 'swim ready' this will help keep the time in the changing rooms to a minimum helping to keep you as safe as possible.

Arriving swim-ready – what does that mean?

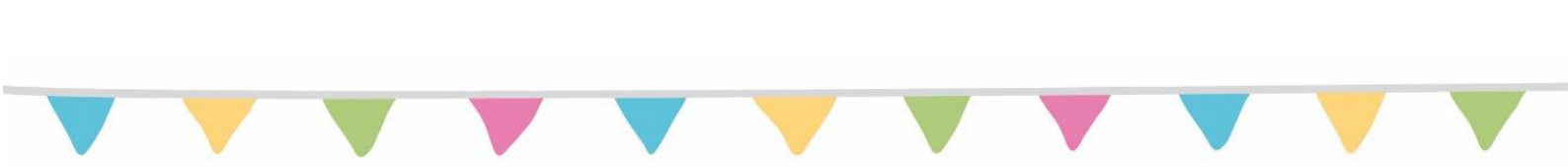
You and your child should arrive swim-ready at the venue i.e. with your swimming costume/trunks/swim nappy on underneath your clothes.

We appreciate that those children still in nappies might need a nappy change just before their lessons. Ideally this can be done in the car before entering the building but if not, please take a change mat into the changing room with you and make sure you have nappy bags and another bag in which to put the nappy bag to ensure there is no waste left on site.

We advise that you all bring a change mat that can be rolled up and placed in your bag.

Changing Rooms

Both changing rooms will be available you will be allocated a changing room (either male or female) and we ask that you change in that changing room each week unless told otherwise by a member of the Puddle Ducks staff.



PLEASE BE AWARE THAT CHANGING WILL BE COMMUNAL, THERE IS ONE CLOSED CUBICLE IN EACH CHANGING ROOM AND A DISABLED TOILET WHICH CAN BE USED IF NEEDED. WE THEREFORE ADVISE THAT YOU COME AND LEAVE BEACH READY AND CLOTHES EASY TO GET ON AND OFF.

Showers will also be available for use in the changing rooms after your lessons.

Spectators

Unfortunately, spectators will not be allowed Poolside at Wollescote Primary School, the practical layout of some of the pool means there is not enough space to safely accommodate spectators at the side of the pool, so the pool will be operating a no-spectators policy to keep everyone as safe as possible.

The pool is located in a School who are still trying to minimise the number of visitors onsite.

If you require assistance due to a disability (either your own disability or your child's), then you are able to bring a spectator to help as necessary.

Poolside Assistants

Poolside Assistants will be present at most of our lessons still to assist customers and to clean equipment and touch points in high traffic areas. The Poolside Assistants will also be registering your arrival in the pool hall and will be available to ask any questions you may have. They will still be wearing Face Coverings for the time being.

Face Coverings

Whilst these are no longer a legal requirement in indoor settings, we will be encouraging the adults who attend our lessons to still wear a Face Covering inside the pool building (but not in the pool) and our team members will still wear Face Coverings as they move around the building.

Entering the pool area

Please continue to wash your hands before entering the pool area. At some venues this may be hand sanitiser instead of soap and water.

School Rules

Please remember this is a school with children learning and playing, we ask when you arrive you make your way straight to the pool hall and once you have changed after your lesson you leave site immediately.

There is no car parking onsite, please use the roads surrounding the school to park.

Please note: There is no space for Pushchairs to be left on site or in the building you will need to carry or use a car seat to bring your little one to your lesson.