

# Swimming at Adelaide Grange Pool from September 2021



We just wanted to update you on what moving to Step 4 of the Government Roadmap means for your swimming lessons. We know things have been different regarding teachers out of the water, spectators, changing rooms, mask wearing and more and we are so appreciative of all your co-operation and patience. We hope you agree that our lessons have been the same high quality and fun for you and your little ones, but we know we all want to go back to 'normal' as soon as possible.

The Puddle Ducks experience may still not be the same for everyone across the UK due to different rates of releasing restrictions in Wales and Scotland and because some pools may still insist on certain procedures to ensure the ongoing safety of everyone who uses the pool.

What you can be assured of is that, along with our governing body, STA, we will continue to put your safety and the safety of our teams as our top priority. To this end, we wanted to cover the main areas that have been affected by Covid restrictions and how these might now start to look.

We have also updated our FAQs so if you would also like to read about what, as your chosen swim school, Puddle Ducks is doing to keep you, your child and our team members safe, we have summarised all the steps we are continuing to take [here](#).

## Arrival time

As per pre-covid procedures, arriving no more than 15 minutes before the start of your lesson should be plenty of time to get ready and be poolside before the start of your lesson. Changing rooms are available at this pool but please arrive swim ready where possible to reduce the amount of time spent in them.

## Spectators

With the restrictions lifted around social distancing, we will be able to accommodate one spectator per child once more.

## Parking at the venue

Parking is available directly opposite the pool & directly behind the out- building

## Entering the building

Please follow the path and enter through the double doors.

## Poolside Assistants

Poolside Assistants will be present at most of our lessons still to assist customers and to clean equipment and touch points in high traffic areas. Our Poolside Assistants will also be registering your arrival. They will still be wearing Face Coverings for the time being.



## Changing rooms

There are 2 changing cubicles here, these can be used alongside the space around the poolside area, Showers are available near the changing cubicles.

## Entering the pool area

Please continue to wash your hands before entering the pool area. At some venues this may be hand sanitiser instead of soap and water.

## Face Coverings

Whilst these are no longer a legal requirement in indoor settings, we will be encouraging the adults who attend our lessons to still wear a Face Covering inside the pool building (but not in the pool) and our team members will still wear Face Coverings as they move around the building.

The following pools have stated they still require Face Coverings to be worn inside their buildings and we ask that our customers respect this request except if they are medically exempt:

## Leaving the building

When you are ready to leave the building, please exit using the double doors you entered via.