# Swimming with Puddle Ducks Worcestershire (Barnt Green Pool) from September 2021



We just wanted to update you on what moving to Step 4 of the Government Roadmap means for your swimming lessons. We know things have been different regarding teachers out of the water, spectators, changing rooms, mask wearing and more and we are so appreciative of all your co-operation and patience. We hope you agree that our lessons have been the same high quality and fun for you and your little ones but we know we all want to go back to 'normal' as soon as possible.

The Puddle Ducks experience may still not be the same for everyone across the UK due to different rates of releasing restrictions in Wales and Scotland and because some pools may still insist on certain procedures to ensure the ongoing safety of everyone who uses the pool.

What you can be assured of is that, along with our governing body, STA, we will continue to put your safety and the safety of our teams as our top priority. To this end, we wanted to cover the main areas that have been affected by Covid restrictions and how these might now start to look.

We have also updated our FAQs so if you would also like to read about what, as your chosen swim school, Puddle Ducks is doing to keep you, your child and our team members safe, we have summarised all the steps we are continuing to take <u>here</u>.

### Arrival time

As per pre-covid procedures, arriving no more than 15 minutes before the start of your lesson should be plenty of time to get ready and be poolside before the start of your lesson.

Changing rooms will be available for certain classes, once again at Barnt Green but we do ask to arrive swim ready to minimise the time spent in the changing rooms and poolside.

We will be utilising 2 separate doors at Barnt Green the Main Entrance Doors which are the first set as you approach the pool will be Entrance/Side A and the Doors at the end of the pool further around the building (see below) will be Entrance/Side B. Depending on which entrance you use will also indicate where you change (See section below on Changing Rooms). This is due to the small changing rooms and the need to continue with the regular cleaning currently in place.

There will be Hand Sanitizers available at both entrance doors. Listed Below is a list of all the classes running and your allocated Entrance/Changing Area.

### Arriving swim-ready – what does that mean?

As there is limited access to changing rooms at your pool, you and your child should arrive swimready at the venue i.e. with your swimming costume/trunks/swim nappy on underneath your clothes.

We appreciate that those children still in nappies might need a nappy change just before their lessons. Ideally this can be done in the car before entering the building but if not, please take a

change mat to the poolside with you and make sure you have nappy bags and another bag in which to put the nappy bag to ensure there is no waste left visible at poolside.

Please bring only the essentials (keeping valuables to a minimum) and one bag to put everything in as this will be left poolside (in some cases, customers will be allocated a box/bucket in which to put your bag).

We advise that you all bring a change mat that can be rolled up and placed in your bag, especially those of you who have little ones who would normally use a change table or a bench.

### **Spectators**

Unfortunately, spectators will not be allowed at Barnt Green the practical layout of the pools means space is limited and the area is required for customers changing and to keep everyone safe.

If you require assistance due to a disability (either your own disability or your child's), then you are able to bring a spectator to help as necessary.

### **Poolside Assistants**

Poolside Assistants will be present at your lesson still to assist customers and to clean equipment and touch points in high traffic areas. The Poolside Assistants will also be registering your arrival and checking you have parked in the correct car parking area. They will still be wearing Face Coverings for the time being.

### **Face Coverings**

Whilst these are no longer a legal requirement in indoor settings, we will be encouraging the adults who attend our lessons to still wear a Face Covering inside the pool building (but not in the pool) and our team members will still wear Face Coverings as they move around the building.

### Entering the pool area

Please continue to wash your hands before entering the pool area. At some venues this may be hand sanitiser instead of soap and water.

### MONDAY

Class Start Time	Arrival Time (earliest)	Departure Time (latest)	ENTRANCE / CHANGING SIDE
09.00	08:55	09.45	В
09.30	09.25	10.15	А
10.00	09.55	10.45	В
10.30	10.25	11.15	А
11.00	10.55	11.45	В
11.30	11.25	12.15	А
12:15	12:10	13:00	В
12:45	12:40	13:25	А
13:15	13:10	14:00	В
13:45	13:40	14:15	А

### TUESDAY

Class Start Time	Arrival Time (earliest)	Departure Time (latest)	ENTRANCE / CHANGING SIDE
09.15	09:10	10:00	А
09.45	09.40	10.30	В
10.15	10:10	11:00	А
10.45	10.40	11:30	В
11.15	11:10	12:00	А
11.45	11.40	12.30	В

### FRIDAY

Class Start Time	Arrival Time (earliest)	Departure Time (latest)	CHANGING SIDE
09.30	09:25	10:15	А
10.00	09.55	10.45	В
10.30	10:25	11:15	А
11.00	10.55	11:45	В
11.30	11:25	12:15	Α

### SATURDAY

Class Start Time	Arrival Time (earliest)	Departure Time (latest)	CHANGING SIDE
08:30	08:25	09:15	А
09:00	08:55	09:45	В
09:30	09:25	10:15	Α
10:00	09:55	10:45	В
10:30	10:25	11:15	Α
11:00	10.50	11:45	В
12.00	11:50	12:45	А
12:30	12:20	13:15	В
13:05	12:55	13:50	Α
13:35	13:25	14:20	В
14:05	13:55	14:50	Α
14:35	14:30	15:15	В



### Parking at the venue

The car parking rota for the classes at Barnt Green remains in place and must be adhered too.

Please see rota at the end of the document instructing you where to park for your lesson.

### **Changing rooms**

Please see building plan below which indicates Entrance/Side A & B and the allocated changing areas.

If you are the last person in the class to arrive changing on Side B then you will be changing in front of the doors you have entered though once they have been closed.

Customers using Side B will enter through the Side B doors but after the class they will exit through the Side A Doors.

Please be aware that the space is limited in the changing rooms so if you need to use the toilet make your presence known to anyone changing so they can face the wall and put on a mask if not already on.

The Poolside Assistant will be available to answer any questions and direct you to where you are to change.

If you are bringing siblings to back to back lessons then you can swap over and one parent can stay to change we may ask you to move your belongings from one change side to the other in between classes to ensure you are always changing in the correct changing area, the Poolside Assistant will let you know where to change and when to move your belongings. We ask that if you are arriving at the pool for the first time then you notify the Poolside Assistant that you will be attending back to back lessons.

Please remember there will be no eating or drinking allowed in the pool hall or changing rooms.

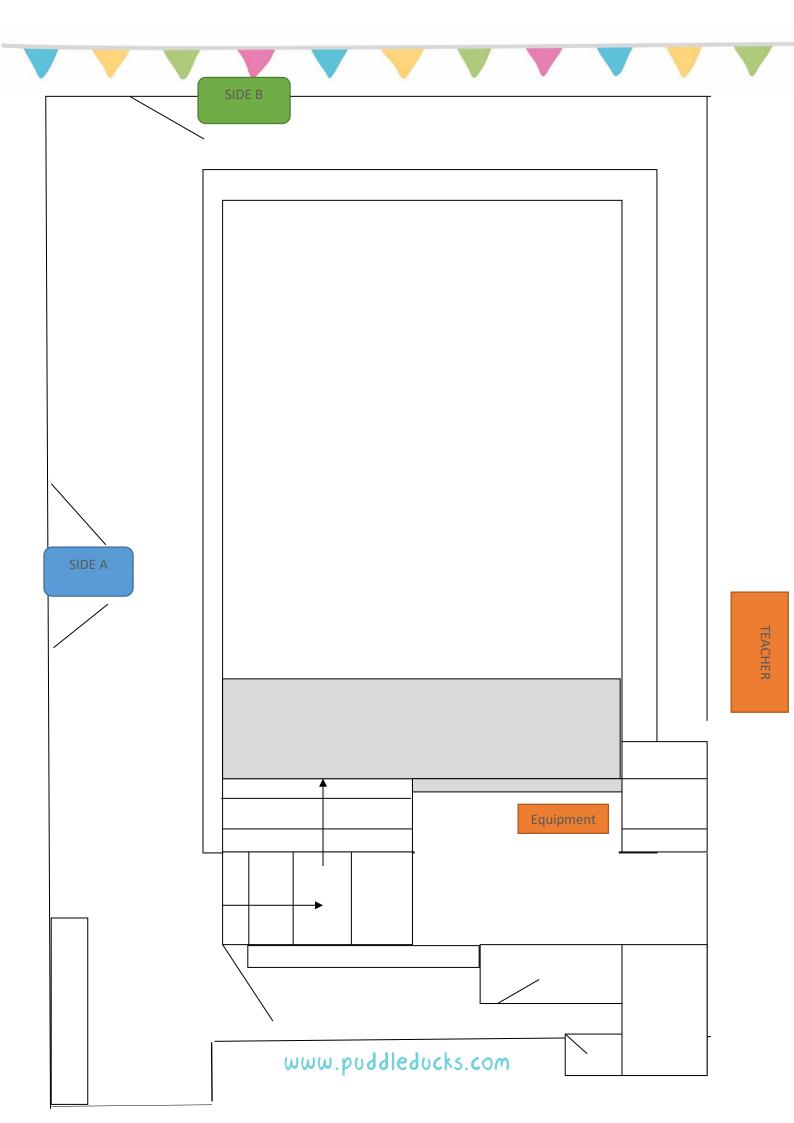
### **Toilets**

Due to the location of the toilet we recommend you use the toilet at home before coming to the pool but if it does need to be used please be aware customers may be changing so make your presence known and customers will face the wall to let you pass.

The toilet and sink area will be cleaned half hourly by the Poolside Assistant.

### Leaving the building

When you are ready to leave the building Customers changing on Side A please use the same doors to exit as you did to enter Customers changing in Side B please use the main entrance doors (Side A) to exit. Please wash your hands or use the hand sanitiser provided and make your way to your car/mode of transport.



## CAR PARKING ROTA

Day	Class Time	Parking Area
Monday	9.00	Front of house, bonnet or boot pointing to house
Monday	9.30	Side of the house in front of garages
Monday	10.00	Front of house, bonnet or boot pointing to house
Monday	10.30	Side of house in front of garages
Monday	11.00	Front of house, bonnet or boot pointing to house
Monday	11.30	Side of house in front of garages
Monday	12.15	Front of house, bonnet or boot pointing to house
Monday	12:45	Side of house in front of garages
Monday	13.15	Front of house, bonnet or boot pointing to house
Monday	13:45	Side of house in front of garages
Tuesday	9.15	Front of house, bonnet or boot pointing to house
Tuesday	9.45	Side of house in front of garages
Tuesday	10.00	Front of house, bonnet or boot pointing to house
Tuesday	10.45	Side of house in front of garages
Tuesday	11.15	Front of house, bonnet or boot pointing to house
Tuesday	11.45	Side of house in front of garages
Tuesday	12:30	Front of house, bonnet or boot pointing to house
Tuesday	13:00	Side of house in front of garages



Day	Class Time	Parking Area
Friday	09:30	Front of house, bonnet or boot pointing to house
Friday	10:00	Side of house in front of garages
Friday	10:30	Front of house, bonnet or boot pointing to house
Friday	11:00	Side of house in front of garages
Friday	11:30	Front of house, bonnet or boot pointing to house
Friday	12:00	Side of house in front of garages
Saturday	08:30	Front of house, bonnet or boot pointing to house
Saturday	09.00	Side of house in front of garages
Saturday	09:30	Front of house, bonnet or boot pointing to house
Saturday	10:00	Side of house in front of garages
Saturday	10:30	Front of house, bonnet or boot pointing to house
Saturday	11:00	Side of house in front of garages
Saturday	12:00	Front of house, bonnet or boot pointing to house
Saturday	12:30	Side of house in front of garages
Saturday	13:05	Front of house, bonnet or boot pointing to house
Saturday	13:35	Side of house in front of garages
Saturday	14:05	Front of house, bonnet or boot pointing to house
Saturday	14:35	Side of house in front of garages