

# Swimming at Deans Sport & Leisure from September 2020



We are so excited to welcome you back to the pool. As with many things in life, there are some new procedures that you need to be aware of at your chosen venue. You will find everything you need to know about Deans Sport & Leisure below – please read it very carefully.

If you would also like to read about what, as your chosen swim school, Puddle Ducks is doing to keep you, your child and our team members safe, we have summarised all the steps we are taking including our risk assessment procedure, cleaning and hygiene regimes and temporary changes to the way our lessons will be run [here](#).

## Arrival time

Please do not arrive any earlier than 10 minutes before your lesson starts. This should give you enough time to get poolside and prevents lots of people from waiting around in spaces which may be too small to handle it in the current situation.

## Arriving swim-ready

Wherever possible, you and your child should arrive swim-ready at the venue i.e. with your swimming costume/trunks/swim nappy on underneath your clothes. This is because in most venues, the changing rooms will not be available for the time being.

We appreciate that those children still in nappies might need a nappy change just before their lessons. Ideally this can be done in the car before entering the building but if not, please take a change mat to the poolside with you and make sure you have nappy bags and another bag in which to put the nappy bag to ensure there is no waste left visible at poolside.

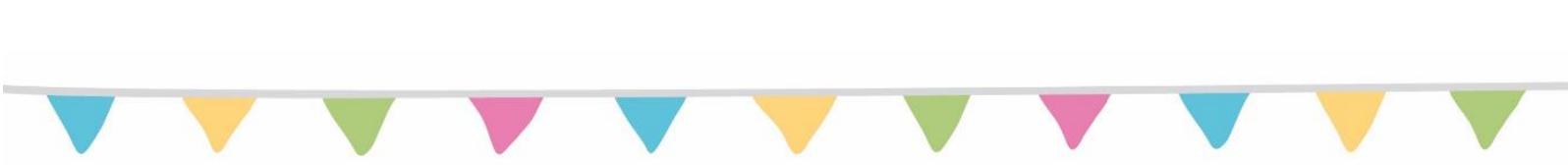
At Deans you will be able to use the dry changing area to remove your outer clothing and wait for your class. This will be one room only for both males and females so please ensure you come Swim Ready. Belongings should be stored in your own bags and taken through to poolside, the lockers are not available for use.

We advise that you all bring a change mat that can be rolled up and placed in your bag, especially those of you who have little ones who would normally use a change table or a bench.

## Spectators

Spectators will not be permitted at Deans, by not allowing spectators, we are able to practice social distancing more effectively.

If you require assistance due to a disability (either your own disability or your child's), then you are able to bring a spectator to help as necessary. Please arrange this in advance with the office.



## Parking at the venue

**Where to park :** The car park is located opposite the road from Deans Sport and Leisure, next to the subway building. Once parked up you need to cross the road to the leisure centre and register your vehicle at the leisure reception desk. Your car must be registered every week unless you have a permit.

**Parking permits :** To save you having to register the car each week you might prefer to purchase a permit, this is available at just £5 deposit which is refundable should you decide to return the permit at any time. Permits can be purchased at the leisure reception desk. Forms are available on the desk. Please contact our office if you require any further information.

Please adhere to social distancing where possible in the car park.

## Entering the building

Enter the building through the main entrance to Deans Sport & leisure and make your way through to the spa area. Please use the hand sanitiser provided on entering the building.

## Signing in/Letting us know you are here

There will be a poolside assistant available to help and show you where to go and register your attendance, they will be wearing a facemask to protect both the customer and themselves.

## Toilets

The toilets have foot stoppers on the doors to enable you to open them without using the door handles. There will wipes available for you to clean the toilet before and after use.

## Changing rooms

We will have a dry area for you to remove your outer clothing on arrival once undressed please wait here to be shown through to the pool area. After class you may use the changing rooms if you wish to dry and change and the poolside assistant will instruct you where to go. Please note Showers are not available and we ask that you leave the premises as soon as possible.

## Entering the pool area

Please wash your hands before entering the pool area. The Poolside Assistant will show you where you can do this. In some cases, it might be using hand sanitiser instead of soap and water.

Please follow directional signage at the pool, there is a one way system around the pool itself. Please only enter the pool hall when advised by the poolside assistant.

Please wait poolside, keeping socially distant from other customers and pool users wherever possible, until the teacher indicates it is time for you to enter the pool.

## Exiting the pool area after your lesson

The poolside assistant will be on hand to show you where you can get changed. This may be pool side or you may be able to use the changing rooms. We advise that you bring easy, comfortable clothing for both you and your child – items like onesies might be easiest for children to get changed quickly and keep them warm.



## Leaving the building

When you are ready to leave the building, please wash your hands or use the hand sanitiser provided and make your way to the car park.