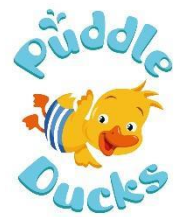


Swimming at Sellincourt Primary School from September 2020



We are so excited to welcome you back to the pool. As with many things in life, there are some new procedures that you need to be aware of at your chosen venue. You will find everything you need to know about Sellincourt Primary School below – please read it very carefully.

If you would also like to read about what, as your chosen swim school, Puddle Ducks is doing to keep you, your child and our team members safe, we have summarised all the steps we are taking including our risk assessment procedure, cleaning and hygiene regimes and temporary changes to the way our lessons will be run [here](#).

Parking at the venue

Metered parking is available on Sellincourt Road, no charge on Sundays. We recommend the Parkmobile app for easy parking around Wandsworth. Customers are not allowed to park in the school grounds

Arrival time

Please do not arrive any earlier than 10 minutes before your lesson starts. This should give you enough time to get poolside and prevent lots of people from waiting around in enclosed spaces.

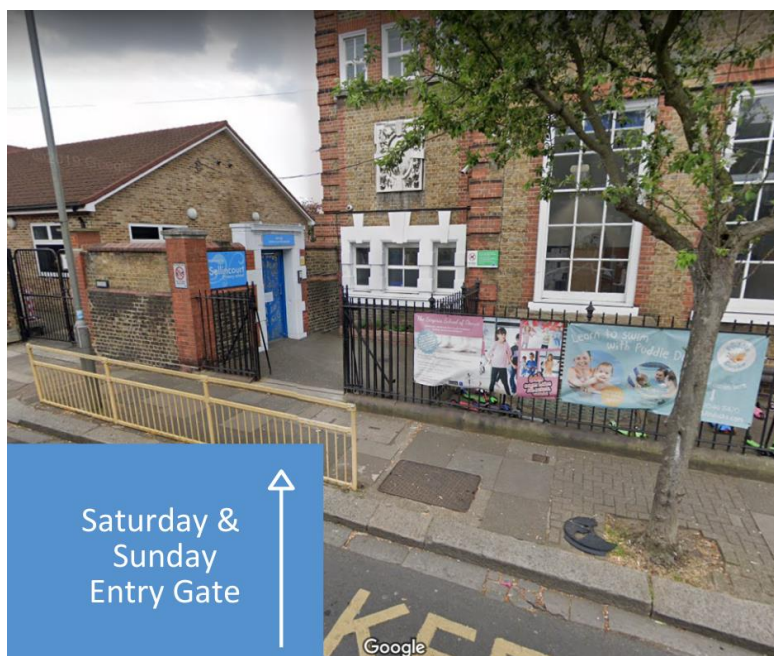
Face coverings

Face coverings are not compulsory, however we do recommend you use a mask whilst on your way to and in the changing areas, please bring them with you and be prepared to wear them if directed to by a member of staff.

Entering the school



Thursday and Friday: Please enter via the school's side gate, on Sellincourt Road as pictured above. A team member will be there to unlock the gate and escort you to the pool building. No buggies or pushchairs will be allowed to enter the school gate, and can be left within the black railings area. We recommend you do not leave valuables and protect your buggy with a rain cover. Please note we cannot take responsibility for your buggy or belongings.



Saturday and Sunday: Enter through the main school gate on Sellincourt Road which will be unlocked. Walk straight ahead to the edge of the playground and turn right, the pool building is at the end of the playground. Please leave buggies underneath the bike shelter or outside the pool building. We recommend you do not leave valuables and protect your buggy with a rain cover. Please note we cannot take responsibility for your buggy or belongings.



Entering the pool building

The 'IN' door is to the left as you look at the pool building, this is the door with the ramp. We will have social distance markers on the window of the pool building and we ask that you wait outside until our Poolside Assistant calls you in 5 minutes before your lesson. On wet or cold days where waiting outside is not possible we will bring you inside the building where we have changing areas by the bench seating poolside.

Changing rooms will be open after your swimming lesson, **but not before your lesson**. The 'dry' changing area is poolside so we ask that you arrive **swim ready** as detailed below. This enables us to keep within social distance guidelines, keep groups separate and clean between classes.

Should you or your child need to use the toilet please speak to the poolside assistant who will check the changing rooms are clear before you access them.

Signing in/Letting us know you are here

Your teacher will mark you off on the register when you arrive. All lessons will have a Poolside Assistant, they will be wearing PPE to protect both customers and themselves.

Arriving swim-ready

Wherever possible, you and your child should arrive swim-ready at the venue i.e. with your swimming costume/trunks/swim nappy on underneath your clothes. This is because in most venues, the changing rooms will not be available before your lesson.

We appreciate that those children still in nappies might need a nappy change just before their lessons. Ideally this can be done in the car before entering the building but if not, please take a change mat to the poolside with you and make sure you have nappy bags and another bag in which to put the nappy bag to ensure there is no waste left visible at the poolside.

You will be asked to disrobe poolside as changing rooms are not in use so please bring only the essentials (keeping valuables to a minimum) and one bag to put everything in as this will be left poolside (in some cases, customers will be allocated a box/bucket in which to put your bag).

We advise that you all bring a change mat that can be rolled up and placed in your bag, especially those of you who have little ones who would normally use a change table or a bench.

Spectators

We are not allowing poolside spectators to help maintain social distancing in our venues. We will continue to assess this, and our pool spaces and you will be advised if this changes. We appreciate how nice it is for family and indeed friends come to see your children swim but hope you appreciate the need to limit pool access to those who are swimming only.

If you require assistance due to a disability (either your own disability or your child's), then you are able to bring a spectator to help as necessary. Please inform us so we can make appropriate arrangements.

By not allowing spectators, we are able to practice social distancing more effectively.



Changing rooms

Changing rooms will be open for changing after your lesson.

Due to size and need to socially distance we will have additional areas that will be for changing. Your poolside assistant will manage this when your lesson ends, please be aware there might be a slight wait for the changing rooms.

We advise that you bring easy, comfortable clothing for both you and your child – items like onesies might be easiest for children to get changed quickly and keep them warm.

Leaving the building

When you are ready to leave the building, please exit via the 'OUT' door by the changing rooms. Use the hand sanitiser provided and exit via the door next to the changing rooms.

Please leave directly via the same way you arrived.

Thank you for your help and cooperation.