

# Swimming at Newhall Farm Private Pool from September 2020



We are so excited to welcome you back to the pool. As with many things in life, there are some new procedures that you need to be aware of at your chosen venue. You will find everything you need to know about Newhall Farm below – please read it very carefully.

If you would also like to read about what, as your chosen swim school, Puddle Ducks is doing to keep you, your child and our team members safe, we have summarised all the steps we are taking including our risk assessment procedure, cleaning and hygiene regimes and temporary changes to the way our lessons will be run [here](#).

## Arrival time

Please do not arrive any earlier than 10 minutes before your lesson starts. This should give you enough time to get poolside and prevents lots of people from waiting around in spaces which may be too small to handle it in the current situation.

## Arriving swim-ready

Wherever possible, you and your child should arrive swim-ready at the venue i.e. with your swimming costume/trunks/swim nappy on underneath your clothes. Please ensure your skin is clean of products to keep our pool and filters clean in our pool as the showers will not be in use.

If your baby / child is wearing nappies, we recommend you either change your baby in the car when you arrive, or use the changing facilities at the pool as described below. Please ensure you have a changing mat and the correct nappies for your baby, as at the moment we cannot lend customers nappies.

Please bring only the essentials (keeping valuables to a minimum) and one bag to put everything in as this will be left poolside in a box,

We advise that you all bring a change mat that can be rolled up and placed in your bag, as due to the amount of extra cleaning needed at the moment, changing mats is something that will no longer be provided.

## Spectators

Until measures are relaxed further, we will have to have a no spectator policy at Newhall Farm as there will just not be the space due to some of our new procedures and still allow us to adhere to social distancing. Due to the new restrictions our poolside assistant can no longer supervise younger siblings due to increased work-load and extra cleaning required. If you require assistance due to a disability (either your own disability or your child's), then you are able to bring a spectator to help as necessary.

By not allowing spectators, we are able to practice social distancing more effectively.



## Parking at the venue

There will be some additional parking for our customers. Please park your car sensibly so that there is enough space for everyone.

## Entering the building

We will be operating a one way system, and so to enter the pool, please walk down the side of the pool building towards the house, and queue alongside the windows of the pool building, using the markers on the floor to socially distance. Our Poolside Assistant will then direct you when to enter. This entrance is directly onto poolside. Please use the hand sanitiser on entry and remove your shoes, placing them in the box provided for you.

## Signing in/Letting us know you are here

The poolside assistant will be wearing a face shield when you arrive to protect you as customers and also herself. She will mark the register and show you where to get changed. Due to the size of our facility, this will be very structured, with each customer having a number which will give them a location of where to change on poolside, when to enter the pool, and what changing room to use at the end of your class.

## Toilets

There is one toilet which will be in use. Please check with our Poolside Assistant before use in case anyone is in that changing room.

## Equipment

Each swimmer will be allocated their own equipment at the start of their lesson. This will be your equipment throughout the class and is not to be swapped with other swimmers. This will consist of a woggle, a ball and a sinking ring (class dependent). This equipment will be used as a marker along poolside to ensure you can keep socially distanced in the pool too.

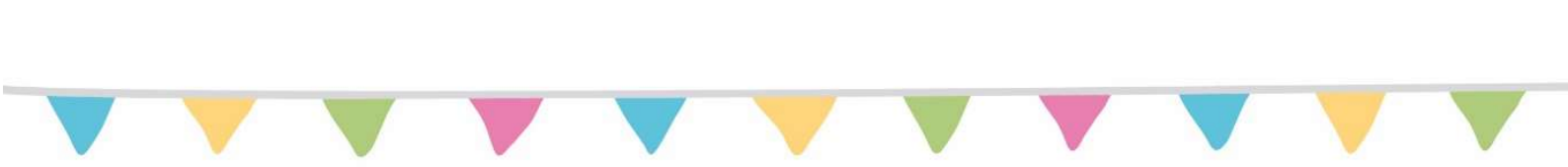
Equipment is to be fully-submerged in pool water before and after use. You will be encouraged by your Teacher to give your equipment a “bath/wash in the pool” before placing the equipment back onto poolside.

## Changing rooms

Before your lesson, it is poolside changing only. After your lesson, you can use a changing cubicle to get dried and dressed as quickly as possible. This is to ensure the cubicles can be cleaned sufficiently between each customer. There will be 6 cubicles – one in the shower room, 4 large individual changing cubicles and then an extra one has been placed in the reception area, as this is now an exit only. Once you have finished getting ready, please leave your empty box in the cubicle so it can be cleaned.

## Exiting the pool area after your lesson

The poolside assistant will be on hand to show you where you can get changed. Please take your box with your belongings to your allocated changing room. We advise that you bring easy, comfortable



clothing for both you and your child – items like onesies might be easiest for children to get changed quickly and keep them warm. Once you are changed, the poolside assistant will ensure that you exit your cubicle and make your way to the reception area in a socially distanced manner.

### Leaving the building

When you are ready to leave the building via the reception area, please use the hand sanitiser provided and make your way to your car/mode of transport.

### Walk through Video

We have created a little walk through video for you to help with our new way of working at Newhall Farm Private Pool. You can watch it here <https://youtu.be/RRrnfeRSP-0>