

# Swimming at Heeley Pool from September 2020



We are so excited to welcome you back to the pool. As with many things in life, there are some new procedures that you need to be aware of at your chosen venue. You will find everything you need to know about Heeley Pool below – please read it very carefully.

If you would also like to read about what, as your chosen swim school, Puddle Ducks is doing to keep you, your child and our team members safe, we have summarised all the steps we are taking including our risk assessment procedure, cleaning and hygiene regimes and temporary changes to the way our lessons will be run [here](#).

## Arrival time

Please do not arrive any earlier than 10 minutes before your lesson starts. This should give you enough time to get ready in time for your lesson. This will prevent overcrowding and ensure social distancing regulations are adhered.

## Arriving swim-ready

Wherever possible, you and your child should arrive swim-ready at the venue i.e. with your swimming costume/trunks on underneath your clothes. Please ensure your skin is clean of products to keep the pool and filters as clean as possible, as showers should not be used.

If your baby / child is wearing nappies, we recommend you either change your baby in the car when you arrive, or use the changing facilities at the pool as described below. You may want to bring a change mat with you and make sure you have nappy bags and another bag in which to put the nappy bag to ensure there is no waste left visible at the pool. Please ensure you have the correct nappies for your baby, as at the moment we cannot lend customers nappies for the class.

Please bring only the essentials (keeping valuables to a minimum) and one bag to put everything in.

## Spectators

Until measures are relaxed further, there will be a no spectator policy.

By not allowing spectators, we are able to practice social distancing more effectively.

## Parking at the venue

There is a car park on the corner by the gardens for use which can be accessed via Beedale Road, Nether Edge Road. This is a one way road, with a left turn into the car park before the traffic lights at the bottom. As our classes are on a Sunday, customers will be able park on the single yellow lines roadside to the pool also.



## Entering the building

Please wear a face covering when entering and use the main entrance, please use the hand sanitiser provided on entry, walk straight ahead, passing the reception desk on your right. Some doors will be propped open where possible to reduce touch points, and our Poolside Assistant will then let you into poolside where you will need to remove your shoes in the doorway before walking down poolside.

## Signing in/Letting us know you are here

The poolside assistant will be wearing a face shield when you arrive to protect you as customers and also herself. She will mark the register and show you to a changing cubicle, which will be yours for the duration of your class.

## Toilets

Toilets are in use and cleaned by the Sheffield City Trust team. They are located at the bottom end of the pool in the right hand corner.

## Equipment

Each swimmer will be allocated their own equipment at the start of their lesson. This will be your equipment throughout the class and is not to be swapped with other swimmers. This will consist of a woggle, a ball and a sinking ring (class dependent). This equipment will be used as a marker along poolside to ensure you can keep socially distanced in the pool too.

Equipment is to be fully-submerged in pool water before and after use. You will be encouraged by your Teacher to give your equipment a “bath/wash in the pool” before placing the equipment back onto poolside.

## Changing rooms

There are 22 individual changing cubicles on each side of the pool so enough for everyone to be allocated one each. Some are larger family ones too. Our poolside assistant will show you to your cubicle. One side will be used for each class to make it easier for entry and exits with nobody having to pass each other. You can keep your belongings in here during your class as you will use the same cubicle at the end of your lesson. This changing cubicle can then be thoroughly cleaned after use.

## Exiting the pool area after your lesson

You will exit the pool as directed by your teacher, and head straight to your changing cubicle.

## Leaving the building

When you are ready to leave, please leave the building via the double doors at the rear of the pool next to the sauna, there are 2 sets of double doors and one will remain open to reduce contact points. Customers will make their way down the corridor to the fire exit and exit into the gardens by the car park.