



JOB VACANCY- POOLSIDE ASSISTANT

- 🐾 Competitive hourly rate of pay
- 🐾 Holiday pay included with each shift worked
- 🐾 Fun, energetic and lively team
- 🐾 Pension
- 🐾 Employee Assistance Plan

This is a fun and rewarding role working with our swimmers and their parents. This is primarily a customer service role as you are the first person our customers see as they arrive at the pool. Having a poolside assistant at many of our pools is one of the main things that makes Puddle Ducks different.

You will be based at [The Forest School, Winnersh, RG41 5NE.](#)

Hours are Saturdays 1.15pm - 4.45pm other hours and cover may be available.

Key Skills Required:

- 🐾 Enjoy being in the pool environment and working with small children
- 🐾 Confident and friendly personality
- 🐾 Flexible and team worker
- 🐾 Minimum 16 years of age

Main Responsibilities:

- 🐾 Meeting and greeting customers, ensuring everyone has what they need for the class.
- 🐾 Ensuring the pool area is clean, tidy, and safe for customers.
- 🐾 Assisting with any customer queries.
- 🐾 Taking the register, sorting the equipment and clearing away following the class.
- 🐾 Cleaning the changing rooms.
- 🐾 Supporting lessons from poolside.
- 🐾 Providing assistance to the teachers, including in an emergency.

Further Information:

- 🐾 You will receive a 50% discount on your own child's swimming lessons with Puddle Ducks.
- 🐾 Unlimited courtesy classes for your own children to swim as much as they like.



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- 🦆 It's a year-round position (not term time only).
- 🦆 Breaks from teaching are set at Christmas, Easter and Summer with flexibility outside of this if cover is in place.
- 🦆 Rates of pay:
 - Ages 16-17: £8.00/hour (£8.97/hour including holiday pay)
 - Ages 18–20: £10.85/hour (£12.16/hour including holiday pay)
 - Age 21 and over: £12.71/hour (£14.24/hour including holiday pay)
- 🦆 Role is subject to training and a clean Disclosure & Barring Service (DBS) check (conducted by Puddle Ducks).
- 🦆 Referees will be required and in house training completed before the role can commence.

To Apply:

Our recruitment process consists of three stages:

1. **Application Form**

All candidates are required to complete and submit an application form to lizzie.moore@puddleducks.com by midnight on Sunday 21st June 2026.

2. **Online Interview**

Shortlisted applicants will be invited to attend an online interview on the 23rd or 24th June to discuss their experience, availability, and suitability for the role.

3. **Final Assessment at the Swimming Pool**

Successful candidates from the interview stage will be invited to attend an in-person session at the swimming pool on Saturday 27th June.

If you would like to learn more about this opportunity before applying, please contact Lizzie Moore on 0118 229 3232 or email lizzie.moore@puddleducks.com.

We look forward to receiving your application.



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